

## Availability of Goods

1. From time to time, some Goods may be out of stock or are unavailable and we may not be able to fulfil all or part of your Order. If this happens, we will refund you the price paid for the Goods impacted.

2. We may withdraw or suspend from sale any Good displayed on the Website, either temporarily or permanently, at any time. Debs Country Outfitters will not be liable to you for any loss you or any third party suffer as a result of a withdrawal or suspension of sale of a particular Good.

3. Where a Good which is the subject of an Order has been withdrawn or suspended from sale and your payment for the Good has already been processed, we will refund any money paid to us under clause 7.

4. Debs Country Outfitters reserves the right **not** to honour any incorrect offers represented on the Website made by genuine human or system error. Where your Order is affected by an error on the Website (for example, in a description, an image, Price or otherwise), we will reject that part of the Order affected by the error. You will be refunded the value of that part of your Order affected by the error, and will fulfil the remainder of your Order.

5. If your Order is affected by a genuine error (including in a description, an image or a Price), we reserve the right to cancel your Order and refund any money paid to us.

6. You acknowledge and agree that:

a. all pictures and images of Goods displayed are for illustrative purposes only;

b. any accessory featured with the Goods is for illustrative purposes only, and may be sold separately; and

c. where we provide dimensions and measurements in the description of a Good, the dimensions may vary slightly in real life, and it is your responsibility to ensure that the actual size of each Good is suitable for your purpose prior to submitting your Order (including whether there is appropriate and safe access to your Delivery Address for delivery of the Good).

## Price and payment

1. When you place an Order, we will charge you and you agree to pay the Price and any applicable Delivery Fee.

2. All Prices are in Australian Dollars and, if GST applies, inclusive of GST. Any fees and charges (including Delivery Fees) imposed by these Terms also include GST where applicable.

3. Debs Country Outfitters reserves the right to change or alter Prices without notice to you. If you have already submitted an Order at a particular Price, we will supply your

Goods at that Price (unless your Order is affected by a pricing error, in which case clause Availability of goods will apply).

4. Payment methods are specified on the Website or explained by the consultant at the time you place your Order. They may include credit card, and Afterpay. If you pay using Afterpay, the Afterpay prevailing terms and conditions apply. View Afterpay terms at <http://www.afterpay.com>.

5. Any payment for an Order must be cleared by Debs Country Outfitters before Goods are dispatched. If your payment cannot be processed, your Order will be rejected and you will be notified of this on the Website. If a credit card payment cannot be processed you should contact your card issuer to try to resolve the problem, or use an alternative payment method in order to continue with your Order.

6. In paying or attempting to pay for Goods, you agree that you have not engaged in any fraudulent conduct or contravened any Law.

7. Lay-by is not available for Orders.

## Termination

1. We may, at our discretion, terminate the agreement for the supply of Goods to you:

a. for convenience, at any time, on giving notice to you; or

b. immediately if Debs Country Outfitters reasonably believes that you have breached these Terms and:

i. that the breach is not capable of remedy; or

ii. if you have been provided with notice of the breach, and you have failed to remedy that breach within 14 days (where the breach is able to be remedied).

We will use our best endeavours to ensure products ordered are available for delivery, and in most cases will notify you where a product is unavailable prior to you completing your order. In some cases this is not possible and we may need to reject an order you have placed for a product where we establish that it is unavailable for delivery. In such cases, we will refund in full all amounts you have in respect of such unavailable product. We cannot provide rainchecks for products ordered online, and reserve the right to limit the sale of products to reasonable or normal household quantities.

## Acceptance or rejection of an Order

1 In certain circumstances, your Order may be rejected, including but not limited to where the requested Product is not available or if there is an error in the price or the product description posted on the Site.

2 Each Order placed for Products through the Site that we accept results in a separate binding agreement between you and us for the supply of those Products. For each Order accepted by us, we will:

1. supply the Products in that Order to you in accordance with these terms and conditions; and
2. send you an email confirmation of that Order – though with the nature of the internet we cannot guarantee receipt. Please add [deb@debscountryoutfitters.com.au](mailto:deb@debscountryoutfitters.com.au) to your contact address book to ensure emails are not sent to SPAM or blocked by your fire wall

3 If we reject an Order for Products placed through the Site, we will endeavour to notify you of that rejection at the time you place the Order or within a reasonable time after you submit your Order.

4 You may not purchase any Products through this Site for the purpose of resale. In the interests of all our customers, we may refuse to supply if multiple Orders are placed for large quantities of the same Product for the same billing or shipping address.

### Shipping

Delivery times can change depending on the time of the year, holiday periods, weekends and severe weather. We are not responsible for lost or stolen packages or packages delayed in transit.

It is the customers responsibility to provide the correct shipping/delivery address for an order. If the wrong delivery address is provided, Debs Country Outfitters cannot offer reimbursement for this package. If the second postage option for registered parcels is not selected in shipping and the parcel goes missing, Debs Country Outfitters is not responsible for the replacement or credit of the order. We take all care whilst packaging your order safely, but any accidents that happen in transit Debs Country Outfitters will not be responsible for. Once it leaves our hands it is Australia Posts responsibility.

By processing your payment and completing an order with us, you are accepting the following terms and conditions regarding the shipping and delivery of your purchase.

All orders are processed and packed within 24 hours of placement, permitting that stock is available, excluding weekends and public holidays.

Orders placed after 3:30pm AEST on a weekday will be sent out the next business day, and orders placed after this time Friday or on a weekend will be sent Monday morning.

Please select the Parcel Post (Standard Service) option in shipping if you require your parcel to be insured against loss or damage.